Action plan based on the student feedback received in the first semester of the 2022/2023 academic year

Department: Central Library

Faculty: Central organizational unit (independent from the faculties)

Reflection on the implementation of the previous period's action plan ("implementation review"):

We continue to keep the teaching materials up-to-date to further help students to better understand this subject.

Our feedback on the results of the students' survey:

The questionnaire for Library Informatics (subject code: AOVKPK088_1A) was completed by approx. 37% of the students.



Although the scores are little bit lower than the faculty average, the subject average is above 4 in all.

The online lectures' attendance is not compulsory, the recorded lectures are available for a few months after the classes, so the score of the question (K03) related to the attendance is not relevant in this case.

Library Informatics is not comparable with other subjects, e.g. Anatomy.

In the next academic year, we will introduce QR code assessment in lessons to facilitate student feedback.

Our feedback on specific comments by the students:

You said:

"unresponsive to e-mails, lack student support"

Our reply:

We try to reply to every students, usually there are hundreds of emails to answer. It is an unfortunate case if we have missed one.

Date: 27.03.2023.

The action plan was compiled by: Anna Berhidi