

Action plan based on the student feedback received in the first semester of the 2023/2024 academic year

Department: Central Library

Faculty: Central organizational unit (independent from the faculties)

Reflection on the implementation of the previous period's action plan ("implementation review"):

In the first semester, we introduced the QR code feedback possibility in our lectures with mixed success: as attendance at the lectures is not compulsory, the number of feedback depends on the number of attendees. The majority of students were satisfied with the curriculum and structure of the course.

Our feedback on the results of the students' survey:

The subject code of Library Informatics has been changed from AOVKPK088_1A to AOVKPK1027_1A, based on Senate Resolution No. 69/2023 (VIII.31.). Due the subject code change, the number of students who filled in the questionnaire and the appearing questions are not relevant (because at the end of the semester, students were already listed under the different subject code: AOVKPK1027_1A).

The overall result is slightly below the level of faculty average, with an average result above 4 based on QR code feedback.

Note:

Based on our experiences (by necessity) we plan to change the structure of the program from the academic year 2024/2025. We will introduce the use of pre-recorded/edited video lectures for each module while maintaining the course content.

During the program, before each module's day we will upload the pre-recorded/edited video lectures to Moodle and Knowledge Base platforms, while still

providing students the opportunity to consult before the start of the tests for each module.

Our feedback on specific comments by the students:

We got some feedback based on the QR code assessment.

You said (Module 1):

„Very helpful”

„Overall useful and full of significant information”

„Thank you for showing me, how to install VPN. It was very good to follow”

Our reply:

Thank you for your positive feedback.

You said (Module 2):

„Lecture was really good and engaging”

Our reply:

Thank you for your kind words.

You said (Module 7):

„Honestly the lecturer didn't show how to solve the questions at all! didn't highlight any important points! after watching the recording i am still clueless”

Our reply:

We try our best to show detailed information about the databases during our lectures and equally in our presentations. We recommend attending the lecture online in real-time and asking your questions at once when they occur during the class.

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The action plan was compiled by: Anna Berhidi